

THE HILL  
CAMPGROUND

# SWIM LESSONS

Held at The Hill Campground Pool

June 24–August 11, 2024

Monday–Thursday 10A–12P

30 Minute Class Sessions

FOR AGES  
3-11 YEARS OLD

Classes fill fast! Register today! 877-2EAGLE2

## Certified Swim Instructors

Instructors provided by Soaring Eagle Waterpark and Hotel Aquatics Department and utilizes Jeff Ellis Swim Program

## Lifeguards on Duty During Lessons

A certified lifeguard will be on duty at all times while lessons are being conducted

Private Lessons Available!



Classes held in an outdoor pool. Subject to cancellation due to weather conditions.



# Swim Lessons FAQ



Frequently Asked Questions

## What should we bring?

Your child will need a bathing suit and a towel for each lesson. Personal Goggles are permitted for use during lessons.

## How many children are in each class?

The maximum ratio for the classes is one instructor to six children. There are 18 total spots for each level.

## How long are classes?

All classes will be 30 minutes.

## Is the pool open during swimming lessons?

Yes, the deep end of the pool is available for open swim while swim lessons are being conducted.

## Is there a lifeguard on duty during swimming lessons?

Yes, there is always a lifeguard on duty during swimming lessons.

## What is the age range for swimming lessons?

Ages 3-11 years old.

## If my child passes to the next level, but I've already registered him/her for the same level, what should I do?

We will do our best to accommodate any movement between classes. However, our swimming lessons are in high demand and fill up quickly. Our ability to move your child appropriately will depend on the class level, time and class space available.

## What happens if I've registered my child for the incorrect level?

We do evaluate each child the first day of lessons to ensure that they have been placed in the correct level. We will do our best to move them to the appropriate level if necessary.

## Do I have to stay and watch lessons?

Yes. For the safety of your child, we ask that parents remain in the pool area while swim lessons are being held.

## How many people can watch each child?

Each child may have up to 2 guardians permitted in the pool area with them for the lessons.

## Where do I sit during swim lessons?

The parents can sit in the chairs closest to the pool where the child's swim lesson is being taught.

## Will my child have the same instructor every lesson for the session?

We will try our best to make this happen for the sake of relationships building between instructors and students.

## May I stay and swim in the pool after swim lessons are done?

If you and your family plan on staying at the pool the rest of the day, you will need to purchase a day pass in order to do so. Our Pool opens at 10 am so you will be able to purchase your tickets and re-enter the pool at that time. Reminder- lifeguards are not on duty during open swim times. Child supervision is required during open swim.

## What should my child wear for their swim lesson?

Each swim lesson participant must wear an appropriate, fitting bathing suite during swim lessons. Swim diapers may be worn underneath appropriate swim wear but cannot be worn alone as appropriate swim wear.

## Is there a refund policy?

Refunds for private or group swim lessons will be assessed on a case by case basis by members of Soaring Eagle Waterpark and Hotel Management.

If you have any other questions, please feel free to contact Soaring Eagle Waterpark and Hotel at 989-817-4800.



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